



# Residential HVAC Rebate Program



## RESIDENTIAL CUSTOMERS—FOR A LIMITED TIME ONLY—

### \$900 in Rebates for Qualified Replacement Units

Greetings,

NSTAR Electric and National Grid are pleased to announce a Central Air Conditioning Early Replacement component of the 2008 COOL SMART Program. Only a trained, participating COOL SMART Quality Installation Verification (QIV) Contractor can offer the additional rebate amount for replacing your older, operational, inefficient residential unit with high efficiency equipment.

#### Eligibility requirements:

1. You must be a National Grid or NSTAR Electric residential customer in MA or RI.\*
2. Existing, operational, AC equipment must be 10 SEER (Seasonal Energy Efficiency Ratio) or less. Your contractor will be required to perform a QIV pre-test on the existing system to verify that it is operational, and also to furnish the existing system nameplate information to determine equipment SEER rating and eligibility.
3. The new system must be SEER 14, EER 12 (Energy Efficiency Ratio), or greater and pass the QIV test. Upon installation and verification, and processing of the rebate application form, you will receive the **COOL SMART \$500** rebate for new equipment and an **additional \$400 Early Replacement rebate**, for a **combined rebate amount of \$900**.
4. We also require contractor verification that the new unit was properly sized. This may mean the contractor is recommending a smaller system. Oversized systems cost more to purchase and run less efficiently than properly sized units. A smaller right sized unit will typically maintain better humidity control, last longer, and cost less to install. We offer more incentives if your contractor installs a smaller system: **\$150 for each half ton**, in fact!!!
5. You will also receive a QIV certificate from COOL SMART. With QIV, COOL SMART verifies important energy savings system tests which are usually omitted by other contractors. You must agree to allow COOL SMART staff to perform a site visit to confirm that the new equipment installation meets program requirements. Site visits will be performed for a limited number of installations.
  - Only one rebate form—the “2008 Early Replacement Rebate” form—is required to receive all rebates. Rebate applications must be postmarked on or before October 31, 2008.

**Take advantage of this outstanding \$900 combined rebate offer today! The Early Replacement rebate offer is only in effect for installations performed April 15-September 30, 2008.**

We look forward to your participation in the COOL SMART A/C Early Replacement offer or any of our other offers!

Sincerely,

*Agnes Hagopian*  
Manager, COOL SMART Program

\*Offers are subject to program terms and conditions and are valid only for residential customers in MA and RI where COOL SMART is offered by the program sponsors, National Grid and NSTAR Electric. This program is not offered to NSTAR Electric customers on Martha's Vineyard or Cape Cod, or Cape Light Compact, WMECo or Unital customers

Sponsors for Massachusetts and Rhode Island customers:

**nationalgrid**  
The power of action.



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